

# **Phenomics Health Billing Guide**

PATIENT'S INSURANCE TYPE		TYPICAL OUT OF POCKET COST		
Traditional Medicare Part B	MEDICARE HEALTH INSURANCE MARINE JOHN L SMITH Marken busikerser 64 Marken 1624-TE5-MK72 MOSPITAL (PART A) MEDICAL (PART B) 03-01-2016	\$0 out of pocket		
Medicaid	Vent Medicial Excells         STAR + EUGS           Vent Medicial Excells         Medicial Excells           Me	\$0 out of pocket		
Medicare Advantage: Part C	Medicare Advantage           Health Flan (99999): 999999-90           Member 199999999-00           Member 2000           SAMEL MO PROVIDER SAMEL MO PROVIDER FOC frame: (9999999990)           Copy José Samel Andrea Martinger Copy, port Samel Samel Samel Andrea Martinger Member 2009           Copy José Samel Same	<ul><li>Typically \$0 - \$325, varies by plan</li><li>Please see Phenomics Health Price Guarantee</li><li>Patient may qualify for financial assistance</li></ul>		
All Commercial/Private Employer Insurance Plans, including PPOs & HMOs		<ul> <li>Typically \$0 - \$325, varies by plan</li> <li>Please see Phenomics Health Price Guarantee</li> <li>Patient may qualify for financial assistance</li> </ul>		
		Patient may qualify for financial assistance		

### **Phenomics Health Price Guarantee**

We promise that if your out of pocket cost will be greater than \$325, we will contact you prior to processing your test.

# **Patient Discussion Guide**

#### Do you have secondary insurance?

For example, if you have a commercial plan as your primary but a Medicaid plan as your secondary, you may be able to receive the test at no cost.

#### Do you qualify for the Phenomics Health Finacial Assistance Program?

We offer financial assistance for patients with commercial insurance to help further reduce the cost. Our program is based on household income, number of people in household and other federal guidlines.



#### Email Billing @phenomicshealth.com

# of People in Household	Total Annual Household Income*					
1	Less than \$14,580	\$14,581-\$29,160	\$29,161-\$43,740	\$43,741-\$58,320	More than \$58,321	
2	Less than \$19,720	\$19,721-\$39,440	\$39,441-\$59,160	\$59,160-\$78,880	More than \$78,881	
3	Less than \$24,860	\$24,861-\$49,720	\$49,721-\$74,580	\$74,581-\$99,440	More than \$99,441	
4	Less than \$30,000	\$30,001-\$60,000	\$60,001-\$90,000	\$90,001-\$120,000	More than \$120,001	
5	Less than \$35,140	\$35,141-\$70,280	\$70,281-\$105,420	\$105,421-\$140,560	More than \$140,561	
Cost	\$0	\$0	\$100	\$200	Pricing Guarantee Applies	

\* Based on U.S. Department of Health & Human Services 2023 Federal Poverty Guidelines: http://ase,hhs.gov/poverty-guidelines

# **How the Billing Process Works**

### **BILLING INSURANCE TAKES TIME**

It will likely be several months before you receive a bill from us. We'll keep you informed along the way.



### We Receive Your Sample

When we receive your sample, we will confirm your cost. If it's more than \$325, we will call you before processing your test



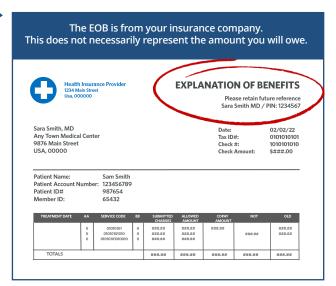
#### We Bill Insurance

We process your test and submit a claim to your insurance company

# You may Receive an Explanation of Benefits (EOB)

Your insurance company will process your claim. They may send you an EOB. This is not a bill

## THIS IS <u>NOT</u> A BILL



## THIS IS A BILL

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### You Receive Your Bill

Once your insurance claim is completed, we will send you a statement of what you owe. **This is a bill**. You can pay by phone or mail.

# For more information, or to pay your bill, please email Billing@phenomicshealth.com

#### The bill is from Phenomics Health. This is the amount you will owe. 46701 Commerce Center Dr Plymouth, MI 48170 (734) 233-3070 Phenomics ACCOUNT PATIENT NAME CLINIC NAME NUMBER 000000 JANE DOE Medical Center Date Description **Charges/Payments** ###### Labratory general \$###.00 Tests \$###.00 ###### Message

Thank you for your payment. Your statement reflects your remaining balance due. Our Customer Service Team is here to serve you Monday - Friday, 8:30 a.m to 5 p.m (ET) by calling 734-233-3070.

